

Curriculum Vitae of BILL R. ENGLAND, MS, CRC, CDMS, CCM, OWCP RCC
Florida DOE / DVR / BRS Qualified Rehabilitation Provider – Vocational Evaluator

PROFESSIONAL LICENSE, CERTIFICATIONS & CREDENTIALS

Qualified Rehabilitation Provider. Florida Department of Education, Division of Vocational Rehabilitation, Bureau of Rehabilitation & Reemployment Services, Certification: WC1000550. 1988 - August 31, 2010.

Certified Rehabilitation Counselor. CRC - Credential Certificate: C-015209. Commission on Rehabilitation Counselor Certification. 1982 → March 2012. Qualified 30 Year CRC Certification.

Certified Disability Management Specialist. CDMS - Credential Certificate I-003911. Certification of Insurance Rehabilitation Specialists Commission. 1985 → September 30, 2010.

Certified Case Manager. CCM - Credential Certificate: M-012055. CCM – ID: 000002431. Commission for Case Manager Certification. 1993 → November 30, 2013.

Qualified Rehabilitation Representative. California Labor Code 139.5 {Workers Compensation}. 1979 - 2009. In-State Services: 1979 - 1988. Out-Of-State Services: 1988 - Present. Independent Vocational Evaluator (IVE): 1988. Appointed as IVE by Order of Santa Ana Rehabilitation Bureau. Agreed Vocational Evaluator (AVE) 1982 - 1988. Full range of state required Rehabilitation Services provided.

Rehabilitation Counselor Certification: U.S. Dept. of Labor - Office of Workers Compensation Programs: # 13-45, 1985 - 1995. Independent RCC within Region # 13 (Pacific Coast) and Region # 4 (South East) OWCP Districts: Longshore & Harbor Workers Act and Federal Employees Compensation Act.

Qualified Florida Division of Workers Compensation Expert Witness: 1988 - 2009. Expert Vocational Witness Experience at Workers Compensation Hearings: St. Petersburg, Tampa, and Sarasota, Florida.

Qualified Federal Court, Civil Court, WC Hearing & WC Appeal Board Expert Witness. Expert Testimony Experience: Personal Injury, Auto Injury, Workers Compensation, Dissolution, Medical Malpractice, Federal Employee Compensation Act, Longshore & Harbor Workers Compensation Act.

PROFESSIONAL EDUCATION, GRADUATE STUDY & DEGREES

Master of Science in Administration. University of California at Irvine. Graduate 1978. Graduate Study: Personnel Management, Labor Relations, Public Policy Theory, Operations Research, Managerial Finance, Economic & Management Computer Simulation. Graduate Study included completion of all requisite course work for MS, MBA, MPA graduate degree focus options. Obtained MS Degree 1978.

Bachelor of Arts in Psychology. University of California at Irvine. Graduate 1975. Recipient Academic Scholarships. Psychology Major study includes: Learning Theory, Personality Theory, Physiological Psychology, Behavior Theory, Perceptual Psychology, Cultural Psychology, Cultural Anthropology. Study of Cross-Cultural Belief Systems: 1974 - 75 On-Site Study of Metropolitan and Rural Mexico. Graduate Research Assistant: Psychology Computer Lab, Computer Speech Project.

Riverside City College, Riverside, California. 1969 - 1974. Academic Scholarship 1974 -1975, University of California. Psychology & Social Science Undergraduate Major. Emphasis on Physical & Biological Sciences. Study included Education Course Work, Teaching Assistant.

PROFESSIONAL EXPERIENCE IN MANAGED CARE INDUSTRY

ENGLAND & ASSOCIATES: St. Petersburg, Florida. 1988 - 2009. Florida Department of Education, Division of Vocational Rehabilitation, BRRS QRP Company, Certification: WC3000186. Huntington Beach, California. 1982 - 1988. Private Practice. Rehabilitation Consultant & Disability Case Manager.

Case Management Services: Reemployment Assessments, Reemployment Services, Vocational Testing, Job Analysis, Vocational Counseling, Evaluation, Placement, Job Modification, Medical Actuarial Reviews, Expert Testimony, Labor Market Survey, Ergonomic Analysis and Job Modifications.

Service Areas: Florida Workers' Compensation Rehabilitation, California Labor Code 139.5, Federal Employees Compensation Act, Longshore & Harbor Workers Compensation Act, Long Term Disability, Dissolution, Personal Injury, Civil Case Evaluation, ADA Job Analysis & Ergonomic Job Modification.

THE SSI GROUP, INC. - MANAGED CARE DIVISION. National Director of Client Services. 1997 - 1999. Reported directly to Division Vice President. Member of Managed Care Division Management Team, including: Product Manager, Division Vice President, Director of Software Development.

SSI Management & Projects: Responsible for Client Services Department: Account Managers, Medical Management System Trainers, Help Desk Specialists and Technical Support. Directly responsible for Client Satisfaction of a multi-state base of Medical Management software users, including: HMOs, MBR Organizations, Hospitals, Managed Care Organizations, TPAs and commercial lines carriers. Participated in Product Development and selection of quarterly software enhancements. Developed Division Operations Policy & Procedures Manual. Prepared original Job Analysis & Work Flows for Department. Designed Service Delivery System for Client Services Department. Personnel responsibility included Annual Reviews, Interviews & New Staffing. Responsible for scheduling of all Installations & Training. Created MBO System for Client Specific Custom Programming & Technical Service Support Requests.

TRAVELERS / AETNA PROPERTY CASUALTY CORPORATION. Commercial Lines: Claim Medical Services Division - Southeast Region: Tampa, Florida. 1988 - 1997. Disability Management Services (DMS) Supervisor, Consultant, Medical & Vocational Case Manager, Medical Management & Case Management Trainer. Reported to Southeast Regional Director of Medical Management Services.

Case Management Service Areas: Primary Focus 1995 - 1997: Workers' Compensation, Longshore & Harbor Workers Act; Prior To 1995: Long Term Disability, Federal Employees Compensation Act; Ergonomic Job Analysis Multi-Position Projects: Private & Public Sector Employers.

Administrative Services & Projects: Multi-State Legislative Research & Analysis, Internet Resource Development, Quality Assurance Case Load Reviews, Quality Assurance File Audits, Work Station Operations Team 1995 - 1996, Work Station Pilot Project Member 1994 - 1995, Disability Management Services (DMS) & Utilization Management (UM) Trainer 1995 - 1997. Claim Unit Presentations, Internal Software Support & Training Resource. Administrative Audits: individual caseloads, files & office audits.

PROFESSIONAL EXPERIENCE IN MANAGED CARE INDUSTRY

U.S. DEPT. OF LABOR - OWCP: 1979 & Continuing. USDL Office Of Workers' Compensation Programs RCC Rehabilitation Counselor Certification: # 13-45. Responsible for Case Evaluation, Plan Development, Testing, Placement, Wage Potential Determinations, Labor Market Surveys, School Selection, On-The-Job-Training Development. Long Shore & Harbor Workers Act: 1979 - 1996. Federal Employees Compensation Act: 1983 - 1994. USDL OWCP Referral Counselor: 1986 - 1987 Pilot Project. Reported to USDL Deputy Commissioner & OWCP San Francisco District Rehabilitation Specialists.

VECTOR, INC: Westminster, California. 1981 - 1982. Vocational Consultant. Responsibilities included: Case Management, Plan Development, Testing, Client Specific Labor Market Surveys, Initial Vocational Interviews, Job Analysis, Job Modification, Job Development and Placement Services.

KEMPER GROUP (NATLSCO): Santa Fe Springs, California. 1980 - 1981. Vocational Consultant. Responsibilities included: Vocational Counseling, Plan Development, On-Site Job Analysis, Testing, Labor Market Surveys, Placement Services, Rehabilitation Services Marketing.

IMARC (VRS), INC: Rosemead, Garden Grove, Carson, San Diego, California. 1979 - 1980. Placement Counselor. Responsible for Direct Placement, On-The-Job Training Plans, Self-Employment Plan Evaluation, Training Job Developers, Labor Market Surveys, and Job Modification.

PROFESSIONAL AFFILIATIONS & MEMBERSHIPS

CMSA – Case Management Society of America: Individual Professional Member 1999 - 2009.
 International Association of Rehabilitation Professionals (IARP): Professional Member 1982- 2009.
 IARP National Award 2008: Outstanding Individual Professional Member 2007- 2008.
 IARP California State Chapter: 1982 - 1988. IARP Florida State Chapter: 1988 - 2007.
 IARP - Florida State Chapter, President: 2001 - 2002. Legislative Committee Chairman: 2003 - 2005.
 West Coast Regional Case Management Association (WCRCMA) Tampa Bay Chapter: 1999 - 2009.
 University of California Irvine (UCI) Alumni Association, Life Membership, 1975 - 2007.
 UCI - Graduate School of Management (GSM) Alumni Association. 1978 - 2007.
 National Distinguished Service Registry: Medical & Vocational Rehabilitation. 1987.
 California Rehabilitation Counselors Association, 1980 - 1988, Chapter Officer, 1981.
 PLAN: Placement Locators Action Network. Burbank, California. Founding Member, 1979 -1988.
 Southern California Rehabilitation Exchange. Santa Ana, California. 1980 - 1988.

COMMUNITY SERVICE ASSOCIATIONS

Gulf Beaches CBTS, Inc. 1988 - 2009. Madeira Beach, Florida. 1989 - 1992: Board Member / Chairman Board of Education; 1992 - 1996: Treasurer / Non-Profit Corporate Officer. Responsible for annual budget, payroll and non-profit tax filings. 1993- 1994: Search Committee Chairman.

Gulf Beaches CBTS Foundation, Inc. 1993 - 2009. Corporate Founding Director. Established Non-Profit Corporation August 1993. Director 1993 - 2003. Foundation President, 2003 - 2009. Monthly participation in management of bond and mutual fund portfolio, including purchases and investment evaluation.

Rotary International: Huntington Beach Sunrise Rotary Club: 1987 - 1988. Huntington Beach, California. Program Chairman 1987 - 1988. Gulf Beaches Rotary Club: 1991- 2009. Treasure Island, Florida. Director 1994- 1997. Club Secretary 1996 - 1997. Vocational Service Chairman: 2000 – 2003. Club President, 2004 - 2005. Community Service Projects & Fund Raising for local Elementary Schools.

PROFESSIONAL EDUCATION: SEMINARS, COURSE WORK & TRAINING

<u>PROGRAM:</u>	<u>SPONSOR & SPEAKERS:</u>	<u>CEUs: RN/CRC/CDMS/CCM</u>
SW IARP-Florida Conference Stetson College of Law Tampa, Florida	SW IARP-Florida District Bill R. England, MS, CRC, CCM DWC-21s Rule & Florida SBRAC	November 6, 2009: 6.0 hrs.
Rehabilitation Career Options USF – Rehabilitation Program Tampa, Florida	Bill R. England, MS, CRC, CCM John J. Bosworth, MA, LMHC Daniel R. Giles, MA, CRC	October 20, 2009: 2.0 hrs.
2009 Florida WC Institute Educational Conference Orlando, Florida	Exhibitor: IARP-Florida Chapter Participant: FWCI Seminars, EDI of DWC-21s – BRRS Workshop.	August 13- 15, 2009: 5 hrs.
Rehabilitation Career Options USF – Rehabilitation Program Tampa, Florida	Bill R. England, MS, CRC, CCM John J. Bosworth, MA, LMHC	February 18, 2009: 2.0 hrs.
28 th Annual IARP Conference & Life Care Planning Summit Los Angeles, California	Multiple Seminars: Social Security, Ergonomic Analysis, 2008 ADA Restoration Act, Expert Exams in Family Law, CRC Code of Ethics.	May 15, 16, 17, 18, 2008 16.50 hrs. CEUs: CRC/CDMS/CCM
Rehabilitation Career Options USF – Rehabilitation Program Tampa, Florida	Bill R. England, MS, CRC, CCM John J. Bosworth, MA, LMHC John A. Orphanidys, MA, CRC, CVE	February 20, 2008: 2.0 hrs.
Rehabilitation Career Options USF – Rehabilitation Program Tampa, Florida	Bill R. England, MS, CRC, CCM John J. Bosworth, MA, LMHC	October 29, 2007: 2.0 hrs.
2007 Legal & Ethics Issues Stetson College of Law Tampa, Florida	Exhibitor: England & Associates Office Practice Software: CMTS; Seminar Organizer & Participant	October 26, 2007: 6 hrs.
Accepted Standards, Methods & Tools of the QRP SBCA Claims Association Sarasota, Florida	Speakers: Bill R. England, MS, CRC, CDMS, CCM, OWCP RCC, Florida DOE / DVR / BRRS Qualified Rehabilitation Provider	October 10, 2007: 1 hour
2007 Florida WC Institute Educational Conference Orlando, Florida	Exhibitor: IARP; CEUs Seminars Participant: BRRS Workshop, Ethics – Informed Consent.	August 13- 15, 2007: 12 hrs.
IARP 2007 Annual Conference Omni Shoreham Washington, D.C.	International Association of Rehabilitation Professionals Disability CM, Medical CM, & Forensic Seminars: 3 Days	April 27- 29, 2007: 18.50 hrs.

PROFESSIONAL EDUCATION: SEMINARS, COURSE WORK & TRAINING

<u>PROGRAM:</u>	<u>SPONSOR & SPEAKERS:</u>	<u>CEUs: RN/CRC/CDMS/CCM</u>
Private Sector Rehabilitation USF – Rehabilitation Program Tampa, Florida	Bill R. England, MS, CRC John J. Bosworth, MA, LMHC	February 7, 2007: 2.0 hrs.
DOAH / JCC Annual Meeting Vocational Evaluations Tallahassee, Florida	IARP – Florida Chapter Bill R. England, Jeff Barrett Rick Robinson, Gil Spruance	November 30, 2006: 1.50 hrs.
Rehabilitation Career Options USF – Rehabilitation Program Tampa, Florida	Bill R. England, MS, CRC John J. Bosworth, MA, LMHC	November 3, 2006: 2.0 hrs.
IARP 2006 Annual Conference Minneapolis, Minnesota	International Association of Rehabilitation Professionals Disability CM, Medical CM, Forensic Seminars: 3 Days	May 19- 21, 2006: 23.50 hrs.
IARP 2005 Annual Conference FOCUS – Bridging the Past, Present & Future Orlando, Florida	International Association of Rehabilitation Professionals CM, Disability CM, Forensics Seminars: 24.5 Hours / 4 days	April 14- 17, 2005: 14.25 hrs.
Serving The Injured Worker Utilizing Public & Private Rehabilitation – Panel Orlando, Florida	IARP 2005 Annual Conference <u>Speakers:</u> Bill R. Engnd, MS, CRC & Reginald Watkins, Bureau Chief Dept. of Education / DVR / BRRS	April 15, 2005: 1.50 hrs.
Longshore & Harbor Workers Workers' Compensation Act – The Role of The Medical & Vocational Specialist Tampa, Florida	SW District of IARP – Florida Shaun Mundy Aulita, Longshore Claims Manager – The Zenith Insurance Company.	November 17, 2004: 1.5 hrs.
Workers' Compensation CM Changes - Management of The Known & Unknown Tampa, Florida	SW District of IARP – Florida Nancy Cavey, Esq., Dr. Aguiar, Dr. Davidson, Lori Laird / BRRS, Jeffrey Carlisle, LRC, CRC	October 15, 2004: 8.0 hrs.
IARP National Conference Forensic Vocational Seminars Scottsdale, Arizona	International Association of Rehabilitation Professionals 17 Speakers – 2 ½ Days	May 13 - 16, 2004: 15.25 hrs.

PROFESSIONAL EDUCATION: SEMINARS, COURSE WORK & TRAINING

<u>PROGRAM:</u>	<u>SPONSOR & SPEAKERS:</u>	<u>CEUs: RN/CRC/CDMS/CCM</u>
WCRCMA Conference Tampa, Florida Medical CM Topics: Addiction, Pain, Medical Errors & Alzheimer's Disease	Dr. Sponaugle, Dr. Butts, Dr. Marc Reiskind, Sandra Verbosky Cadena, Ph.D. Anita Davis, MSM	March 26, 2004: 7.0 hrs.
Transferable Skills Analysis: Methodology Issues	Westwind Consulting, Inc. Steven Bast, MHS, CVE, CDMS	February 12, 2004: 2.0 hrs.
2003 WC Legislation: What It Means To You & Medical Topics Tampa, Florida	SW District of IARP – Florida Medical Topics: Dr. Herbst, Dr. Moskovitz, Dr. Kozlowski	September 26, 2003: 6.0 hrs.
2003 FWCI WC Conference Orlando, Florida	BRRS – QRP Seminar FS 440.491 & QRP Services	August 18 - 20, 2003: 5.0 hrs.
How Will The New Law Affect You? Jacksonville, Florida	Medical & Legal Seminars 2003 WC Panel Presentation NE District of IARP - Florida	July 25, 2003: 7.0 hrs.
WC Injury Medical & Adjuster Case Management Tampa, Florida	SW District of IARP – Florida Medical Presentations of WC Physicians: Orthopedic, Pain Management & Psychiatric	June 20, 2003: 6.0 hrs.
2003 IARP Annual Conference Baltimore, Maryland	Medical, Vocational & Case Management Topics; Sponsor: International Association of Rehabilitation Professionals	April 3 - 6, 2003: 16.75 hrs.
When Disability Becomes A State of Mind Davie, Florida	SE District of IARP – Florida & WC Claims Professionals Medical & Vocational CM Topics	January 17, 2003: 6.0 hrs.
2002 Forensic Annual Conference & Seminars Orlando, Florida	IARP Forensic Section Vocational & Forensic Topics	December 6 - 7, 2002: 10.75 hrs.
An Emerging Industry For The Private Sector	IARP – Journal Article Review Psychiatric Rehabilitation & STD	June 5, 2002: 1.0 hr.

PROFESSIONAL EDUCATION: SEMINARS, COURSE WORK & TRAINING

<u>PROGRAM:</u>	<u>SPONSOR & SPEAKERS:</u>	<u>CEUs: RN/CRC/CDMS/CCM</u>
Employee Attitudes Toward Workplace Wellness	IARP – Journal Article Review	May 9, 2002: 1.0 hr
Attorney Perceptions of Vocational Evaluation	IARP – Journal Article Review	May 9, 2002: 1.0 hr
22 nd Annual – National IARP Conference: Mission Impossible San Diego, California	IARP – Annual Conference Vocational, Medical & Case Management Seminars	April 18 - 21, 2002: 17.0 hrs.
Ethics, Social Security & More Tampa, Florida	SW District of IARP - Florida Ethics & SS Benefits Topics	April 12, 2002: 6.0 hrs.
21 st Annual - National IARP Educational Conference: Miami, Florida	International Association of Rehabilitation Professionals: Legislative, Medical & Vocational Seminars. 33 Speakers / 4 Days	May 17 - 20, 2001: 14.5 hrs.
Florida Division of Workers Compensation (DWC) : Provider Workshop & Seminars: Psychiatric Issues In WC; Assistive Technology	SW District of Florida IARP & The Florida DWC – Bureau of Rehabilitation & Medical Services: Speakers: Randy Crowson, Doyle Mann, Dr. Frederick Schaerf	April 27, 2001: 6.0 hrs.
DWC Provider Workshop & Seminars: Fibromyalgia, Hand Rehabilitation, Ethics Panel Scenario Review.	SW District of Florida - IARP Randy Crowson, Lawanna Stansell, Bren Satterwhite, Leslie Ellis, Nancy Giannacakes, Sue Chaffman, Paula Vieillet, Bill England, Tony Imperiale	October 27, 2000: 7.0 hrs.
10th Annual CMSA Conference & Workshops: Cancer Pain Management, The Work Incentives Improvement Act of 1999 Case Management & Business Skills	<u>Case Management Society Of America</u> Anna R. Du Pen, ARNP Gary S. Wolfe, RN, CCM Stephen D. Shedlin, M.Ed., CRC Sandra Lowery, RN, BSN, CCM Gail Brain, RN, BS, CCM, CRRN Ann H. White, RN, Ph.D., MBA	June 6 - 10, 2000: 5.5 hrs.
DWC Provider Workshop Florida Legislative Update Hand Surgery & Physical Rehabilitation	Florida Division of Workers Compensation & FL / NARPPS Lloyd Harger & Randy Crowson Hand Surgery: Dr. Michael Kim Therapy: Nancy Gianacakes, OTR Moderator: Bill R. England, MS	April 28, 2000: 6.0 hrs.

PROFESSIONAL EDUCATION: SEMINARS, COURSE WORK & TRAINING

<u>PROGRAM:</u>	<u>SPONSOR & SPEAKERS:</u>	<u>CEUs: RN/CRC/CDMS/CCM</u>
WCRCMA 10th Annual Educational Conference * Ethics Panel Seminar	West Coast Regional Case Management Association Ethics Panel Presentation & Moderator: Bill R. England	April 13, 2000: 1.50 hrs.
DWC Provider Workshop Florida Legislative Update Ethics Panel	Florida Division of Workers Compensation & FL / NARPPS Lloyd Harger, Randy Crowson Steven Cooley, Bill England	October 15, 1999: 6.0 hrs.
WCRCMA 9th Annual Educational Conference # 12 Individual Seminars	West Coast Regional Case Management Association & NARPPS Florida. # 15 Speakers. Topics: Medical/Ethics/Risk/Legal	May 20 - 21, 1999: 6.5 hrs.
CMSF & NARPPS Florida Educational Conference # 14 Individual Seminars	Case Management Society of Florida & NARPPS Florida. # 14 Speakers. Case Management Topics: Medical/Legal/Vocational	April 8 - 9, 1999: 11 hrs.
CareWare Managed Care System - Software Training	Bill England & Pam Harris, RN The SSI Group, Inc.	February 24 - 26, 1999: 24 hrs.
Florida DWC Rehabilitation Provider Workshop: SSA Disability, Job Analysis, DWC Rules & Regulations	Florida DWC, Florida Chapter of NARPPS & NRCA Jane Beougher, CRC,CVE,CCM Cyndi Utter, CDMS, CCM	August 28, 1998: 6 hrs.
1998 SSI Managed Care User Group Meeting Amelia Island, Florida	Florida Chapter of NARPPS The SSI Group, Inc. 17 Clinical & Technical Speakers	June 1 - 3, 1998: 15 hrs.
Case Management Strategy For Positive Rapport	Bill R. England, MS, CRC, CDMS CRA Managed Care, Inc.	October 17, 1997: 2 hrs.
CareWare Managed Care System - Software Training	Kathy Grams & Celia Maynard NARPPS / Florida State Chapter SSI Group, Inc. / CareWare Division	August 25 - 27, 1997: 24 hrs.
Pulsed Electromagnetic Field Treatment In Bone Healing: Non-Union Fractures & Fusions	Orthofix, Inc. Priscilla Matthews	April 11, 1997: 2.2 hrs.

PROFESSIONAL EDUCATION: SEMINARS, COURSE WORK & TRAINING

<u>PROGRAM:</u>	<u>SPONSOR & SPEAKERS:</u>	<u>CEUs: RN/CRC/CDMS/CCM</u>
Exercise & Wellness Program: Alternative to Traditional Model Physical Therapy	NARPPS/Florida State Chapter TMMS - Claim Medical Services Dr. Steven Bifulco, Matt Drew, BS	March 14, 1997: 1 hr
Management Of Knee Injury Treatment & Therapy	NARPPS/Florida State Chapter TMMS - Claim Medical Services Donna Nessler, PT & Paul Simkonis, PT	February 14, 1997: 1 hr
Personal Organization & Time Management Techniques	Travelers Insurance Company Claim Medical Services Bill R. England, MS, CRC, CDMS	November 15, 1996: 2 hrs.
1996 Florida Case Manager Training: 'Managed Care & The Beat Goes On' - Medical Case Management, Legal & Clinical Topics	Travelers Insurance Company Commercial Lines Claim Southeast Region TMMS Florida State Chapter of NARPPS Bill R. England, MS, CRC, CDMS	October 6 - 8, 1996: 15 hrs. Training Conference: # 14 Modules & # 23 Speakers
Traumatic Brain Injury Treatment & Outcomes	SW District of IARP - Florida TMMS - Claim Medical Services Stephen Lydon, BA, MS	September 13, 1996: 1 hr
On-Site Physical Therapy	SW District of IARP - Florida TMMS - Claim Medical Services Kurt Gray & Tamara Harrell	August 9, 1996: 1 hr
Causalgia / RSD / SMP Symptoms, History & Treatment	SW District of IARP - Florida TMMS - Claim Medical Services Dr. Dennis M. Lox	July 12, 1996: 1 hr August 22, 1996: 2 hrs.
Reflex Sympathetic Dystrophy or Complex Regional Pain Syndrome	SW District of IARP - Florida TMMS - Claim Medical Services Dr. Daniel H. Bender	June 14, 1996: 1 hr
Reemployment Rules & Issues Of Florida Workers Compensation Programs	SW District of IARP - Florida Speaker: Beverly Williams, DWC Florida Department of Labor	May 24, 1996: 3 hrs.
Abuse In the Workplace & Home	SW District of IARP - Florida Speaker: Terri Fanella, MA	May 24, 1996: 1 hr.
Causalgia, Fibromyalgia, Reflex Sympathetic Dystrophy	SW District of IARP - Florida Speaker: Dr. Dennis Lox	May 24, 1996: 2 hrs.

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<u>PROGRAM:</u>	<u>SPONSOR & SPEAKERS:</u>	<u>CEUs: RN/CRC/CDMS/CCM</u>
A Spine Of The Times: Diagnostic & Radiological Films For Evaluation	Travelers Insurance Company Claim Medical Services Speaker: Dr. Stephen Brown	May 10, 1996: 1 hr.
NARPPS Journal Article: Differentiating Disability Management & Rehabilitative Services	NARPPS Certification Program Author: Rochelle Habeck, Ph.D., Michigan State University College of Education	May 4, 1996: 2 hrs.
Role of Neuropsychological Evaluations In Assessment	SW District of IARP - Florida Susan C. Williams, MS,CRC,CCM Speaker: John Dabrowski, Ph.D.	April 12, 1996 : 1 hr.
Written Communications: Training Research & Materials Presentation	Travelers Insurance Company Claim Medical Services Bill R. England, MS,CRC,CDMS	March 8, 1996 April 12, 1996 : 4 hrs.
Case Management Software: Training Research & Materials Presentation	Travelers Insurance Company Claim Medical Services Bill R. England, MS,CRC,CDMS	January 12, 1996 February 16, 1996 March 8, 1996 : 6 hrs.
Guidelines For PT & Chiropractic Care In Workers Compensation	Travelers Medical Management Cynthia Widman, Product Manager Kate Pelletier, Training Manager	December 14, 1995 : 1.5 hrs.
Prevention & Management of CT Disorders	HealthSouth Rehabilitation Lori Foran, RN, CRRN	December 13, 1995 : 1 hr.
Trainer & Co-Trainer: Case Management Training For Regional Case Managers ' <u>Case Management For Success</u> ': 14 Modules	Travelers Insurance Company <u>Utilization Management - Tampa</u> Shelly Ecker, RN, Unit Manager Bonnie Lucier, RN, Supervisor Bill R. England, MS,CRC,CDMS	November 13 - 17, 1995 November 20, 1995 2 - 3 hr Sessions: Scheduled 6 Days
Seminar Development: Case Management Software & Reemployment Assessment	Travelers Insurance Company Claim Medical Services Bill R. England, MS,CRC,CDMS	October 8 - 9, 1995
Co-Presenter & Technical Resource: 1994 Florida Workers Compensation Law	Travelers Insurance Company Claim Medical Services Ft. Lauderdale Claims Office	August 22, 1995
Reemployment Assessments & Annual Status Reviews	Tampa Claims Office Bill R. England, MS,CRC,CDMS	September 8, 1995

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<u>PROGRAM:</u>	<u>SPONSOR & SPEAKERS:</u>	<u>CEUs: RN/CRC/CDMS/CCM</u>
ADA - Applications To Workers Compensation & Rehabilitation Services	Travelers Insurance Company Medical Management Services Cynthia Widman, Product Manager	May 8, 1995 : 1 hr.
DMS Training Seminars Daytona Beach: Medical & Vocational Case Management	ConServCo DMS Florida Atlantic Region Business Unit Cynthia Hanna, M.Ed., CRC, CDMS	October 2 - 4, 1994 : 10.5 hrs.
Vocational Assessment Electronic Tools / Process TSA, LMS & Job Search	ConServCo DMS Florida Cynthia R. Widman Cynthia Hanna, M.Ed., CRC, CDMS	September 13, 1994 : 1.5 hrs.
DMS Work Station Training IBM ThinkPad 750 Cs - 486SL Case Management Scheduling, Application Software, OS/2	ConServCo DMS Florida Atlantic Region Business Unit Brice McLaughlin, Systems Analyst Cynthia Hanna, M.Ed., CRC, CDMS	March 21- 23, 1994 : 24 hrs.
ConServCo In The 90's - Growth & Managed Care: Managed Care, Legislation: Florida & Federal, D.W.C., Managed Competition	ConServCo DMS Florida Atlantic Region Business Unit Cynthia Hanna, M.Ed.,CRC,CDMS Kenneth Sutton, MS,CRC,CVE	September 29, 1993 : 10 hrs. September 30, 1993 October 1, 1993
Florida Division of Workers' Compensation: Provider Training Workshop	Florida D.W.C. - NARPPS South West Florida - NARPPS Terry Sue Turner, RN,BSN,CDMS	March 16, 1993 : 8 hrs.
Rehabilitation Case Manager Training Conference Multiple Seminars: Case Management Services	ConServCo DMS Florida Florida Chapter - NARPPS Kenneth Sutton, MS,CRC,CVE Cynthia Hanna, M.Ed.,CRC,CDMS	October 30, 1992 : 12 hrs.
Functional Capacity Evaluation - Systems	Comprehensive Medical Rehabilitation Centers Pam Dimuccio, R.P.T.	June 19, 1992 : 1 hr.
Carpal Tunnel Syndrome Anatomy, Etiology, Evaluation, Treatment	Health South Rehabilitation Lori L. Root, OTR Cynthia Hanna, M.Ed.,CRC,CDMS	April 30, 1992 : 1 hr.
HIV / AIDS UPDATE: Transmission, Demographics, Clinical Management	PAYORS Home Care Systems Theresa M. Fox, RN, CRRN Cynthia Hanna, M.Ed., CRC, CDMS	March 31, 1992 : 1 hr.

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<u>PROGRAM:</u>	<u>SPONSOR & SPEAKERS:</u>	<u>CEUs: RN/CRC/CDMS/CCM</u>
Professional Text Review: Cognitive Rehabilitation For Persons With Traumatic Brain Injury: A Functional Approach	Journal of Applied Rehabilitation Counseling N.R.C.A. - Florida NARPPS Cynthia Hanna, M.Ed.,CRC,CDMS Anthony Imperiale, M.Ed.	March 22, 1992 : 4 hrs.
Social Work With The Alcoholic Family	University Of South Florida Graduate M.S.W. Program Dr. Anne L. Strozier	January - February 1992
Text Review: Schizophrenia Author: Mary Ellen Walsh	CDMS & CRC Commission Valerie Allen, Ed.D., NCSP	December 24, 1991 : 10 hrs.
Text Review: Psychology of Self-Esteem; Author: Nathaniel Brenden, Ph.D.	CDMS & CRC Commission Valerie Allen, Ed.D., NCSP	December 23, 1991 : 10 hrs.
Florida Division of Workers' Compensation Workshop Bureau of Rehabilitation	Florida D.W.C. - NARPPS South West Florida NARPPS Terry Sue Turner, RN,BSN,CDMS	December 9, 1991 : 6 hrs.
Professional Text Review: Workplace Work Book: Guide To Job Accommodation	Journal of Applied Rehabilitation Counseling N.R.C.A. - Florida NARPPS Cynthia Hanna, M.Ed.,CRC,CDMS	September 23, 1991 : 4 hrs.
Professional Text Review: Volunteer Opportunities	Journal of Applied Rehabilitation Counseling Cynthia Hanna, M.Ed., CRC, CDMS	May 25, 1991 : 4 hrs.
Consultant Training Seminars Apollo Beach: Medical & Vocational Case Management	ConServCo - Florida NARPPS Anthony R. Imperiale, M.Ed. Cynthia Hanna, M.Ed.,CRC,CDMS	April 25, 1991 : 4 hrs.
Vocational Training Seminar A.D.A. - 1990 Federal Act	ConServCo: St. Petersburg Joseph Havranek, Ed.D.	January 16, 1991
Rehabilitation Consultant Training : Treasure Island Multiple Seminars	ConServCo - Florida NARPPS. Anthony R. Imperiale, M.Ed.	September 20, 1990 : 12 hrs. September 21, 1990
Medical Diagnostic Testing	ConServCo - Florida NARPPS Dr. Steven Tucci, M.D.	June 13, 1990 : 2 hrs.

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<u>PROGRAM:</u>	<u>SPONSOR & SPEAKERS:</u>	<u>CEUs: RN/CRC/CDMS/CCM</u>
Professional Provider Burnout Avoidance Techniques	ConServCo - Florida NARPPS Anthony R. Imperiale, M.Ed.	April 20, 1990 : 1 hr.
Medical Training Seminar	ConServCo : St. Petersburg Dr. Steven Tucci, M.D.	March 12, 1990
State of Florida Division of Workers Compensation Consultant Workshop	ConServCo - Florida NARPPS Anthony R. Imperiale, M.Ed. Terry Sue Turner, RN,BSN,CDMS	February 21, 1990 : 4 hrs.
Text Review: Co-Dependency Author: Robert Subby, MA	C.I.R.S., Inc. Sandra A. Schrieber	September 27, 1989 : 10 hrs.
Rehabilitation Consultant Training: Clearwater Multiple Seminars	Travelers Insurance Company Cynthia Hanna, M.Ed.,CRC,CDMS Anthony R. Imperiale, M.Ed.	September 19, 1989 : 12 hrs.
Text Review: Anxiety & Panic Attacks	CDMS & CRC Commission Valerie Allen, Ed.D., NCSP	August 8, 1989 : 10 hrs.
Text Review: Living Through Personal Crisis	CDMS & CRC Commission Valerie Allen, Ed.D., NCSP	June 7, 1989 : 10 hrs.
Interplay of Rehabilitation & Claims Issues	ConServCo - Florida NARPPS Anthony R. Imperiale, M.Ed.	March 17, 1989 : 1.5 hrs.
Rehabilitation Bureau Administrative Rules Change	Southern California Rehabilitation Exchange Laura Schneider, Vice President	July 6, 1988 : 2 hrs.
Vocational Rehabilitation of The Brain Injured Adult	Southern California Rehabilitation Exchange Laura Schneider, Vice President	June 1, 1988 : 2 hrs.
Rules & Regulations: California Labor Code: W.C. Bureau Regulations	Southern California Rehabilitation Exchange Jan Brady, Vice President	November 4, 1987 : 2 hrs.
Work Evaluation Workshop	Southern California Rehabilitation Exchange	November 3, 1986 : 2 hrs.
CAL - NARPPS 1986 Multiple Seminars Holistic Rehabilitation	CAL - NARPPS 1986 Convention Newport Beach, California Ruth Rusch, CEUs Coordinator	September 28, 1986: 14 hrs.

PROFESSIONAL EDUCATION: SEMINARS, COURSE WORK & TRAINING

<u>PROGRAM:</u>	<u>SPONSOR & SPEAKERS:</u>	<u>CEUs: RN/CRC/CDMS/CCM</u>
CDMS Validation Study CDMS Maintenance Program: 1986	Board For Rehabilitation Certification: CDMS Specialist Commission	May 7, 1986 : 30 hrs.
Motivation of Chronically Disabled Clients: Control Theory & Reality Therapy	Edwin W. Smith & Associates William Glasser, M.D. Anaheim, California	April 12, 1985 : 5.5 hrs.

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<u>PROGRAM:</u>	<u>SPONSOR & SPEAKERS:</u>	<u>RCC Training & Projects</u>
OWCP Rehabilitation Counselor Certification Workshop Jacksonville, Florida Georgiana Farmer, VRS Gregory A. Price, VRS Paul Spivey, VRS	U.S. Department of Labor Office of Workers' Compensation Programs: District # 4 Certification / Contract Extended 1990 - 1995	November 5 - 6, 1990 : 16 hrs. OWCP RCC Training Waived On Application
OWCP Rehabilitation Counselor Certification Workshop San Francisco, California Hulbert L. Dunlap, VRS Steven Rosen, VRS	U.S. Department of Labor Office of Workers' Compensation Programs: District # 13 & District # 18 Certification / Contract: 1987- 1990	August 3 - 4, 1987 : 16 hrs.
OWCP Referral Pilot Project F.E.C.A. and L & H Seminar Terminal Island, California Hulbert L. Dunlap, VRS Steven Rosen, VRS Edward Bounds, OWCP Management Analyst	U.S. Department of Labor Office of Workers' Compensation Programs: District # 13 & District # 18 Edward J. Corley, USDL Deputy Commissioner # 98 Case Review Referrals	September 12, 1986 : 7.5 hrs. Project Contract Awarded: Referral Pilot Project 10-1-86 / 9-30-87: 500 hrs.
OWCP Rehabilitation Counselor Certification Workshop San Francisco, California Hulbert L. Dunlap, VRS DuWayne Smith, VRS	U.S. Department of Labor Office of Workers' Compensation Programs: District # 13 & District # 18 Certification / Contract: 1985- 1987	February 19 - 20, 1985 : 6 hrs.

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